

## Handout 2

### How To Get the Most Out of Group Therapy

1. Confidentiality is mandatory; it is extremely important in order to help you feel safe discussing personal issues in group. You may talk about your *own* feelings and growth experiences with someone outside of the group, but you may *not* discuss other people or reveal the identity of any group members.
2. You are encouraged to talk about your feelings and experiences. You will make the most progress if you allow yourself to experience and discuss your true feelings and reactions to others. Try to move into areas that are emotionally uncomfortable to you.
3. When you have reactions to something another member says, it is helpful to share those feelings in group *directly* with the person. A good way to do this is to use "I-statements." Some examples are "I am feeling angry because...", "I can relate to what you are saying because I am also afraid...", etc. Use these I-messages rather than giving advice, labeling someone, or criticizing.
4. You will be encouraged and challenged to relate to each other without superficial conversation, social amenities, and other forms of social distancing in order to be as direct, frank, and spontaneous with your thoughts as possible. Questions should be rare, but the thoughts and feelings behind your question will be more important to explore.
5. It is normal to feel some anxiety as you talk about your personal feelings, thoughts, and experiences with others. Share these difficulties or concerns at a pace that is comfortable for you rather than forcing yourself to disclose too quickly in group. You will feel more comfortable as you let the group get to know you.
6. You will develop personal goals with your group leaders about what *you* want to work on in group, which may be revised over time. If the group is not moving in the direction you would like it to move, please let people know how you would like it to change.
7. We make every effort to begin and end on time. We also ask that you to be on time to the sessions, and if you have to be late or miss a session due to an emergency, please call and leave a message ahead of time for one of the leaders.
8. We ask that you not have social relationships outside the group with other group members. All members are encouraged to discuss observations made of other members while in other settings, or to let the group know if you have had a significant conversation outside of group. This helps to keep the group relationships therapeutic.

9. You are making a commitment to participate for the entire length of the group when you join. Attendance is mandatory in order to keep the group feeling safe and cohesive. If you decide you need to leave the group before it ends, please inform the group and give a minimum of one week's notice. It will be important for you to come and say goodbye to the other group members.

I agree to these responsibilities as a group member: \_\_\_\_\_

Signature

## **Handout 3**

### **Information Regarding Group Therapy**

This information sheet is intended for people who are about to begin group therapy, or who are considering it as a possible treatment. It is useful when starting group therapy to have some general ideas about how groups help people and how to get the most out of the experience. Group therapy is different from individual therapy because many of the helpful events take place between the members and not just between the leader and the members. That is one reason why it is important that all of the members have a general introduction before beginning. Please read this material carefully and feel free to discuss any part of it with your group leader. The issues raised in this handout are also useful to talk about during the first few sessions in the group.

### **Do Groups Really Help People?**

Group therapy is widely used and has been a standard part of treatment programs for the last 40 to 50 years. Sometimes it is used as the main or perhaps the only treatment approach. This is especially true for outpatients. Sometimes it is used as part of a treatment approach that may include individual therapy, drugs, and other activities. Group therapy has been shown in research studies to be an effective treatment. Studies that have compared individual and group approaches indicate that both are about equally effective. The difference with groups, of course, is that a group has to form, and the members need to get to know each other a bit before it can be of the greatest benefit. Most people have participated in some types of non-therapy groups, for example in schools, churches, or community activities. Therapy groups will have many of the same features. The difference is that in a therapy group the leader has a responsibility to ensure that the group stays focused on its treatment goals and that all members participate in this.

### **How Group Therapy Works**

Group therapy is based on the idea that a great many of the difficulties that people have in their lives can be understood as problems in getting along with other people. As children, we learn ways of getting close and talking to others and ways of solving issues with others. Often these early patterns are then applied in adult relationships. Sometimes these ways are not as effective as they might be, despite good intentions. Very often symptoms such as anxiety or unhappiness, bad feelings about yourself, or a general sense of dissatisfaction with life, reflect the unsatisfactory state of important relationships. Groups offer an opportunity to learn more about these interpersonal patterns.

There are many different kinds of groups. Some groups are designed to provide the members with information about some topic, like eating disorders; others focus on a particular skill, like



assertiveness. Some groups are quite structured and may use a written manual, like cognitive-behavioral groups. Others focus on understanding more about yourself and the nature of your important relationships. No matter what kind of group you are in, this information sheet is designed to let you know about how groups work and how you can get the most from your group experience.

### **Common Myths About Group Therapy**

- While it is true that groups offer an efficient way of treating several people at once, group therapy is not a cheaper or second-rate treatment in the sense that it has less power to help people than other treatments. As mentioned above, studies show that most of the talking therapies are about equally effective.
- Some people are concerned that a therapy group will be like a forced confessional where they have to reveal all of the details of their life. This is not the case. Groups will progress at their own rate as the members become more familiar with each other and can trust each other. In general, groups talk about the patterns in relationships and the meanings these have for them. For this it is often not necessary to know specific details. Members will find their own level of comfort regarding how much they want to disclose about their personal lives. Details about where you live or work, even your last name, are not necessary for effective involvement in the group.
- Some people worry that being in a room with other people with difficulties will make everyone worse. This idea is understandable, but in reality people find that the process of talking about their problems is very helpful. Indeed, finding that others have had similar problems can be reassuring. Many group therapy patients are surprised to find that they have something to offer other people.
- Some of the media presentation of groups suggests that people will lose control in groups and become so upset they cannot function or maybe get so angry that they will be destructive. Very seldom is there any chance of this happening. The group therapist is alert and responsible to encourage the group if it gets too slow or to dampen things down if the tension gets too high.
- When people picture being in a therapy group, they sometimes find themselves concerned that they may be rejected or excluded by the other group members. Sometimes the fear is that they will be judged harshly by the other members, and sometimes they are afraid that they may lose their sense of themselves and be carried along by the group where they do not wish to go. All of these fears are perfectly understandable and, indeed, almost everyone

experiences them to some extent when they enter a new social group situation. It is good to talk about these sorts of fears early in the group so that they can be understood and then put behind you.

### **How To Get the Most Out of Group**

1. The more you can involve yourself in the group, the more you will get out of it. In particular, try to identify the sorts of things that you find upsetting or bothersome. Try to be as open and honest as possible in what you say. Group time is precious; it is a place to be working on serious issues, not just passing the time of day. Listen hard to what people are saying, think through what they mean, and try to make sense of it. You can help others by letting them know what you make of what they say and how it affects you. Many of the issues talked about in groups are general human matters with which we can all identify. At the same time, listen hard to what others say to you about your part in the group. This process of learning from others is an important way to gain from the group experience. It takes time to appreciate how much a group can help you. So it is important that you commit yourself to come to a few sessions of the group before deciding if it is worthwhile for you. Discuss with your therapist before the group starts what the expectations are in terms of the length of your particular group.
2. One way of thinking about group is to view it as a "living laboratory" of relationships. It is a place where you can try out new ways of talking to people, a place to take some risks. You are a responsible member of the group and can help to make it an effective experience for everybody. A good way to think about how a group can help people is this: Consider a person risking a different way of talking about personal matters, getting some response from the other members that it sounds all right, and then trying to make sense of the experience.
3. Do your best to translate your inner reactions into words. Group is not a tea party where everything has to be done in a socially proper fashion. It is a place to try to explore the meaning of what goes on and the reactions inside that get stirred up.
4. Remember that how people talk is as important as what they say. As you listen to others and as you think about what you yourself have been saying, try to think beyond the words to the other messages being sent. Sometimes the meaning of the words does not match the tone of voice or the expression on the face.
5. Because the group is a place to learn from the experience itself, it is important to focus upon what is happening inside the group room between the members and between each member



and the leader. Often understanding these relationships throws new light on outside relationships. Many people have found it helpful to think about themselves in terms of the things they know and do not know about themselves, and the things that others know or do not know.

The diagram below outlines this. One of the tasks in group is to try to make the box called "public knowledge" larger by three main methods. First, talk about things that you normally keep hidden about yourself or speaking about your thoughts concerning others (self-disclosure). Second, listen to what others are saying about what might be your blind spots (receiving feedback). Third, listen hard and think hard so that you can understand more about yourself (personal insight).

	Things I DO know about myself		Things I do NOT know about myself	
Things others DO know about me	PUBLIC KNOWLEDGE		Feedback	BLIND SPOTS
Things others do NOT know about me	Self-disclosure			UNKNOWN SELF
	HIDDEN SELF		Insight	

### Common Stumbling Blocks

1. It is normal to feel anxious about being in groups. Almost everyone experiences it to some extent. One way of dealing with this is to talk about it at an early point in the group. This is a good model of the usefulness of talking about things so that they can be clarified and the anxiety related to them reduced.
2. It is the role of the leader to encourage members to talk with each other and to help keep the group focused on important tasks. The leader is not there to supply ready answers to specific problems. One of the things you will experience in group is learning to benefit from the process of talking with other people and not just getting pat answers.
3. Try hard to put into words the connection between how you are reacting or feeling and what is happening between you and other people both in the group and outside. It is all right to be emotional. This process of trying to understand reactions or symptoms in terms of relationships is important.
4. Many group members find themselves experiencing a sense of puzzlement or discouragement after the excitement of the first few group sessions. Please live through this stage. It almost always occurs, and it reflects the fact that it always takes groups some time to develop their full benefit for the members. Once the group has lived through this, it is in a much stronger position to be helpful.

5. From time to time, you may find yourself having negative feelings of disappointment, frustration, or even anger in the group. It is important to talk about these reactions in a constructive fashion. Many people have difficulty with managing these sorts of feelings and it is part of the group's task to examine them. Sometimes these negative feelings may be toward the leader. It is equally important that these also be talked about.
6. Try hard to apply what you learn in group to outside situations. Many group members have found it very useful to talk to the group about how they might go about applying what they are learning, then try it outside in their personal lives and report back to the group about how it went. Studies have shown that the more you can do this, the more you will get out of therapy. Many people report that keeping a personal journal is helpful in keeping on track with important issues between sessions. Remember that the rest of the world does not necessarily run the same way as a therapy group. Try out your ideas in the group first to test if your plans are well thought out.
7. Many people come to therapy groups because things have not been going well in their lives. There is a temptation to take the first advice you may hear and decide to make a big change. Please wait so that you have a chance to think about your ideas and talk about them in the group before making important life decisions.

### **Group Expectations**

1. *Confidentiality:* It is very important that things that are talked about in the group do not get talked about outside. You may, of course, want to discuss your experience with people close to you, but even then, it is important not to attach names or specific information to the talk. In our experience it is extremely uncommon for there to be any important break in confidentiality in therapy groups. Please be sure that you do not talk about others, just as you do not want them to talk about you outside the group.
2. *Attendance and Punctuality:* It is very important that you attend all sessions and arrive on time. Once a group gets going, it functions as a group, and even if just one member is absent, it is not the same. So both for your sake and for the sake of all of the members, please be a regular attendee. If for some reason, it is impossible for you to make a session, then call in advance and discuss it with your therapist or at least leave the information. That way the group will know you are not coming and will not find itself waiting to get down to work until you arrive. For outpatient groups, it is useful for the group to spend some time periodically talking about major absences such as trips or vacations and discuss how to plan for these as a group.



3. *Socializing with Other Group Members:* It is important to think of groups as being a treatment setting and not as a replacement for other social activities. Group members are strongly advised not to have outside contacts with each other. The reason for this is that if you have a special relationship with another group member that relationship interferes with getting the most out of the group interaction. The two of you would find yourselves having secrets from the group or not addressing issues because of your friendship. If you should have some outside contact with group members, then it is important that this be talked about in the group so that the effects of these can be taken into account. You are asked to make a commitment to report such contacts within the group. (Note: Some groups that deal with learning and applying social skills may encourage members to practice together.)
4. *Contact Between Group Sessions:* The therapist does not generally expect to have contact with group members outside of the group itself, unless it is something very urgent. All such contacts will be considered as part of the larger frame of the group experience, and the therapist may bring this material back into the group sessions. It is generally advisable not to engage in any other regular therapy while in the group with the exception of seeing your doctor for medication management. Any concerns or plans about seeing other therapists need to be discussed with the group leader before the group begins.
5. *Alcohol or Drugs:* Groups are places for sensitive personal discussions. It is important that you not come to a session under the influence of alcohol or drugs except prescription medicines. This is not to say that it is good or bad to use alcohol or drugs, but they get in the way of making the most of the group experience. As a rule, you will be asked to leave the session if your behavior is significantly affected. No food, drinks, or smoking is allowed in the group room. These tend to be distractions from the work of the group.

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